

# ARE YOU A VETERAN NEEDING HELP WITH A LEGAL QUESTION BUT YOU CAN'T AFFORD A LAWYER?



# WE HAVE YOUR ANSWER!

**ABA Free Legal Answers** is a website on which you can submit your questions about civil (non-criminal) legal issues and receive answers from pro bono lawyers. The federal **ABA Free Legal Answers** site allows veterans—along with eligible dependents and survivors—to submit questions pertaining to veterans, including VA benefits, discharge upgrades, and similar veterans' legal issues.

It's EASY. Legal questions are submitted online. All you need is an internet connection.

It's **CONVENIENT**. Volunteer attorneys can answer your questions outside of regular business hours – no need to attend a clinic or visit a legal aid office.



## HOW MUCH DO I HAVE TO PAY?

Nothing! **ABA Free Legal Answers** is a no cost service for low income individuals who meet minimum income requirements.

# **HOW DO I GET STARTED?**

Visit ABAFederal.FreeLegalAnswers.org

# WHAT IF I DON'T HAVE INTERNET ACCESS?

If you do not have internet access, you can go to a public library and use it for free.

# IS IT CONFIDENTIAL?

Yes. All questions asked on **ABA Free Legal Answers** are kept private by the attorney and the site administrators.

# WHAT IF MY ATTORNEY IS UNABLE TO ANSWER MY QUESTION ONLINE?

If it appears as though your question cannot be answered online, you may be referred to a local legal service agency or another resource to assist you with your legal issue.

# **HOW OFTEN CAN I USE THIS SERVICE?**

Individuals using **ABA Free Legal Answers** are limited to asking three separate questions per year.

## WHAT QUESTIONS MAY I ASK?

You may submit questions relating to veterans, including VA benefits, discharge upgrades, and similar veterans' legal issues.

# **CAN I ASK A CRIMINAL QUESTION?**

No. Questions about criminal charges cannot be answered on ABA Free Legal Answers.

# **CAN I ASK OTHER LEGAL QUESTIONS?**

If you have a state-specific civil question, such as a family law or housing question, please visit the main ABA Free Legal Answers website, at freelegalanswers.org, and choose your state.